four Skills & Requiremen

our Main Responsibility

The Description

# Internal Sales role.

Responsible for ensuring we meet and exceed our clients expectations. Every time.



about

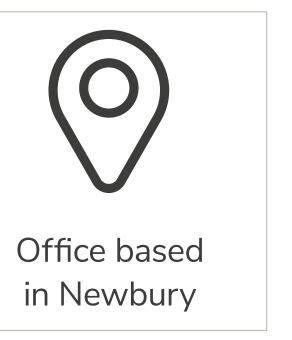
Lumi-Plugin.

### Internal Sales Role.

We're on the look out for an individual with a passion for people. Somebody who is customer focused with strong administration and communication skills who is looking to make a difference in their role and the wider industry.



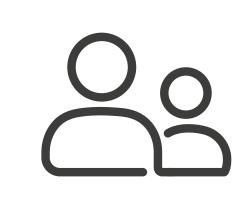






25 days + bank holidays





Part of a passionate team

Quick apply to become our Internal Sales here.



We're at a exciting stage of growth and the Internal Sales individual will be a key part of this journey.

So, if you're looking to make a difference you're looking in the right place.

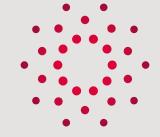
#### Internal Sales

## Your Main Responsibilities.

- Issue quotations to clients and support the sales journey
- Support the preparation of pricing agreements and documentation
- Work closely with internal departments to ensure that customer requirements are delivered accurately
- Establish and maintain accurate master data relating to order entry and quote management, such as customer master, pricing records, customer material information record, and customer hierarchy
- Support the Sales Director in achieving sales targets and maximising sales through all channels

- Resolve customers' credit and invoice issues in conjunction with Finance department
- Research and identify new account opportunities, sourcing new clients and developing new business opportunities with target organisations
- Build and nurture vibrant, long-term relationships with clients, ensuring the account development process supports the company's delivery standard
- Assist in preparing sales collateral and presentation materials, including proposals
- Managing the sales forecast

- In conjunction with all relevant partners, ensure that the levels of Customer
   Service are market leading
- Be aware of competitor pricing, understand the dynamics of the local market, industry, and the demand generators
- Educating clients to understand the features and benefits of our products and services
- Answer the phones and answer day to day on site technical questions
- Undertake additional duties or work
   outside the normal daily/weekly routine
   within the overall scope of the position,
   at the request of the Sales Director



Here's what we're looking for, don't worry if you don't have all of these skills we can help with training.

#### Our top requirements are...

- A person with a positive and energetic attitude.
- A person with a friendly and helpful personality.
- A person who takes pride in their work.

Internal Sales

## Your Skills & Requirements.

- Strong attention to detail and a high degree of accuracy
- Ability to work under pressure and to tight deadlines
- Strong problem-solving and decision-making skills
- Strong communication skills including listening, verbal and written
- Ability to demonstrate understanding of business-to-business

- Customer service / sales
   related activities
- Competent computer skills including use of Microsoft Office (Excel/Word/ PowerPoint)
- Be personable, approachable and confident when meeting new people
- Friendly and professional telephone manner
- Goal driven, resilient, and organised

- Able to use own initiative and work proactively
- Understanding of sales lifecycles
- Experience using Salesforce and/or Unleashed would be beneficial



## Lumi-Plugin®

Quick apply to become our Internal Sales here.

Lumi-Plugin® manufacture downlights that seamlessly integrate lighting with safety, sustainability, and smart functionality in one bright design. We make homes stylish and safe with hidden but powerful innovation.

#### One downlight. Multiple plugins...



Lumi-Plugin® Downlight



Lumi-Smoke®



Lumi-Heat®



Lumi-CO®



Lumi-Sprinkler®



Lumi-Mist®



Lumi-**Emergency**®



Lumi-PIR®



One-Smoke®



One-Heat®



One-CO



LUMI-PLUGIN®

+44 (0) 3303 801 329 hello@lumi-plugin.com lumi-plugin.com







